

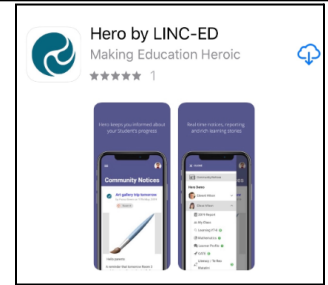
## Signing into Hero - Information for Families

To set your password and log into Hero for the first time:

1. Download the Hero by LINC-ED app from the app store

Note: use the keywords Hero LINC-ED when searching for the app

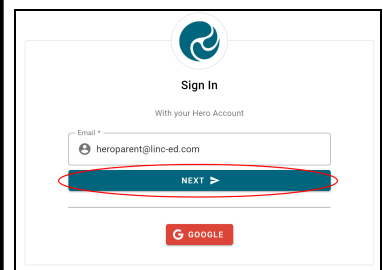
Alternatively, on a laptop or PC open your browser and enter [go.linc-ed.com](https://go.linc-ed.com)



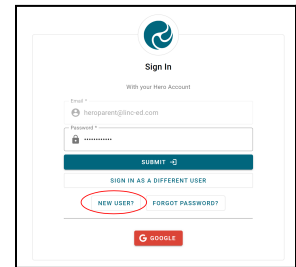
Enter your email address. This must be the email address you supplied to Northland School.

Click NEXT

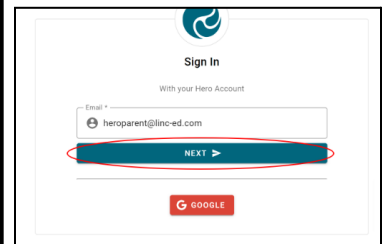
If your email address is not accepted, please contact our school office



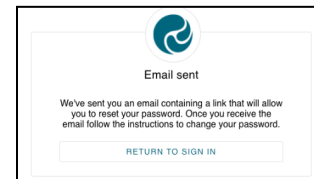
Click NEW USER



Enter the email address you have provided the school and click SUBMIT.



You will receive a message confirming a password email has been sent.

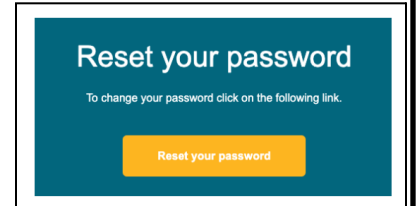


Open your email inbox and click on the Hero Password Reset email.

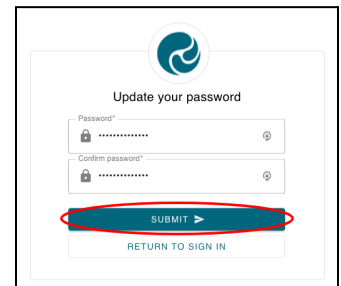
If you do not receive a Hero Password Reset email, check your spam folder.



Open the email and click **Reset your password**.



Enter a secure password (8 or more characters), verify this password then click SUBMIT. This will log you into Hero.



The next time you sign into Hero enter your email address, click NEXT, then enter your chosen password. Click SUBMIT.

